

QUALITY POLICY

The General Management of **RESENERGIE, S.L.**, (onwards RESENERGIE) is responsible and acquires the commitment to establish and develop a Quality System based on the rules UNE-EN ISO 9001/2015 and described in his Manual, manual by which the tasks and procedures of the company are to be governed, in order to obtain the greatest possible efficiency and effectiveness in the development of our activity, both services and products, always looking for continuous improvement, and adapted to the specific activity of RESENERGIE and following the quality policy of your company.

The basic principles contained in this manual are directed to the following aspects:

- ☞ We intend to respond by means of competent and efficient quality services and products to the client's requirements, as well as the commitment to meet delivery deadlines, and obtaining customer satisfaction regarding the quality of the products we offer.
- ☞ We try to quickly resolve any difficulty arising from our relationships with the client.
- ☞ The company will establish guidelines for training, understanding and presentation appropriate to obtain the involvement of the worker.
- ☞ Comply with the binding legal requirements of our activity, regarding regulations that affect us, and those of the client.
- ☞ Attending always to the needs requested by the client, the service will be performed always looking for a continuous improvement in the different aspects reflected in our Quality Manual.

It is our intention, that these premises are reference for the different processes of our organization and for all our personnel in search of the **continuous improvement** of the management of the quality, and the effectiveness of the systems on which it is based, as well as having them available for those people or organizations that require or are interested in them. Therefore, this **Policy**, promoted and directed by the Management, must be known and applied by all the people of the company, for which it will be disclosed internally in a complete and effective manner.

The logo for RESENERGIE, featuring the word "RESENERGIE" in a bold, sans-serif font. The letter "E" is stylized with three horizontal lines above it, and the "S" and "N" also have horizontal lines through them.

Resenergie, S.L.

CIF: B-88190713
MARCELINO BAYARRI RUBIO

Management RESERNEERGIE, S.L

December 22nd, 2017